

Parent Portal Guidance and Support

The Leicestershire County Council Parent Portal is an electronic service that enables parents/guardians to submit School Admission and Free School Meals applications online.

This PDF contains links to all of the guidance documents for getting started and using the Portal, and links for support if you are having a problem or need to ask a question.

Creating your account and signing in

- > [Step-by-step guide to creating an account and signing in](#)
- > [Support if you are having a problem with creating an account or signing in](#)

Updating your details on the Parent Portal

- > [Request to change your name, telephone number or email address](#)

School Admissions

- > [Step-by-step guide to applying for a school place](#)
- > [Support if you are having a problem with your school application or need to ask a question](#)

Free School Meals

- > [Step-by-step guide to submitting a Free School Meals application](#)
- > [Support if you are having a problem with your Free School Meals application or need to ask a question](#)